

CHRISTUS Health Plan, CONTRACT ID: H1189

2019 Medicare Star Ratings

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

- 1) An Overall Star Rating that combines all of our plan's scores.
- 2) A Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2019, CHRISTUS Health Plan received the following Overall Star Rating from Medicare.

NO RATINGS AVAILABLE

We received the following Summary Star Rating for CHRISTUS Health Plan's health/drug plan services:

Health Plan Services: **NO RATINGS AVAILABLE**

Drug Plan Services: **NO RATINGS AVAILABLE**

The number of stars shows how well our plan performs.

★★★★★	5 stars - excellent
★★★★	4 stars - above average
★★★	3 stars - average
★★	2 stars - below average
★	1 star - poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us Sunday-Saturday 8:00am to 8:00pm local time between October 1, 2018 and March 31, 2019 and Monday-Friday 8:00am to 8:00pm local time between April 1, 2019 and September 30, 2019 at 1-844-282-3026 (toll-free) or 711 (TTY).

Current members please call 1-844-282-3026 (toll-free) or 711 (TTY).