CHRISTUS Health Plan: Texas Individual - Gold Plan

Coverage for: Individual - Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, 1-844-282-3025. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-844-282-3025 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$2,400/individual or \$4,800/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and primary care services are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other deductibles for specific services?	Yes. <u>Prescription drugs</u> \$200/individual or \$400/family. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$7,900/individual or \$15,800/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.christushealthplan.org/provider-search">https://www.christushealthplan.org/provider-search</a> or call 1-844-282-3025 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the in-network specialist you choose without a referral.

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All  $\underline{copayment}$  and  $\underline{coinsurance}$  costs shown in this chart are after your  $\underline{deductible}$  has been met, if a  $\underline{deductible}$  applies.

Common		What You Will Pay		Limitations, Exceptions, & Other
Medical Event Services You May Need		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information
	Primary care visit to treat an injury or illness	\$10 copayment/visit; deductible does not apply	Not Covered	None.
If you visit a health care provider's office	Specialist visit	\$35 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not Covered	None.
or clinic	Preventive care/Screening/ Immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	\$20 <u>copayment/x-ray</u> and diagnostic imaging visit. 15% <u>coinsurance</u> after <u>deductible</u> for laboratory tests.	Not Covered	None.
	Imaging (CT/PET scans, MRIs)	\$100 copayment with deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
If you need drugs to treat your illness or	Generic drugs	\$4 copayment/prescription	Not Covered	
condition  More information	Preferred brand drugs	\$35 copayment with deductible	Not Covered	Cost sharing for a 90-day supply by mail order is triple the cost sharing for a standard
about <u>Prescription</u>	Non-preferred brand drugs	\$75 copayment with deductible	Not Covered	30-day supply. Prescriptions for birth control are not subject to deductible, and do
drug coverage is available at www. christushealthplan.org	Specialty drugs	45% coinsurance after deductible	Not Covered	not have a <u>copayment</u> .
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	15% coinsurance after deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
surgery	Physician/Surgeon fees	15% coinsurance after deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
If you need immediate	Emergency Room Care	\$600 copayment with deductible	\$600 <u>copayment</u> with <u>deductible</u>	
medical attention	Emergency medical transportation	15% coinsurance after deductible	15% <u>coinsurance</u> after <u>deductible</u>	None.
	<u>Urgent care</u>	\$35 copayment/visit	Not Covered	

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://www.christushealthplan.org/">https://www.christushealthplan.org/</a>

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you have a hospital	Facility fee (e.g., hospital room)	\$150 copayment/Stay with deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	
stay	Physician/Surgeon fees	No Charge after deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	
If you need mental health, behavioral	Outpatient services	\$20 <u>copayment</u> /visit; <u>deductible</u> does not apply.	Not Covered	None.	
health, or substance abuse services	Inpatient services	\$150 copayment/Stay with deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	
	Office visits	\$35 <u>copayment</u> /visit	Not Covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery professional services	No Charge after deductible	Not Covered	None.	
If you are pregnant	Childbirth/delivery facility services	\$150 <u>copayment</u> with <u>deductible</u>	Not Covered	Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following a vaginal delivery or ninety-six (96) hours of Inpatient care following a Cesarean section or (2) Post-Partum Care. If you don't get preauthorization, benefits will be denied.	
	Home health care	15% coinsurance after deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied. Limited to 60 visits/calendar year.	
If you need help	Rehabilitation services	\$20 copayment with deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	
recovering or have other special health	Habilitation services	\$20 copayment with deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	
needs	Skilled nursing care	15% coinsurance after deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	
	Durable medical equipment	15% coinsurance after deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	
	Hospice services	15% coinsurance after deductible	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.	

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Con	mmon		What You W	ill Pay	Limitations, Exceptions, & Other
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If your child needs dental or eye care	ld noodo	Children's eye exam	No Charge	Not Covered	Limited to one exam per year.
	Children's glasses	No Charge	Not Covered	Limited to one pair of glasses per year.	
	Children's dental check-up	No Charge	Not Covered	None.	

### **Excluded services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
•	Abortion	•	Dental Care (Adult)	•	Non-emergency care when traveling outside the
•	Acupuncture	•	Infertility Treatment		United States
•	Bariatric Surgery	•	Long-term Care	•	Private-duty nursing
-	Cosmetic Surgery			•	Weight Loss Programs

## Other Covered Services (limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care (35 visit limit)
 Hearing aids for children
 Routine eye care for adults (1 exam every 24 months)
 Routine foot care for diabetic members

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>; Texas Health and Human Services Commission at 1-800-252-8263 or <a href="https://www.hhsc.state.tx.us/medicaid">https://www.hhsc.state.tx.us/medicaid</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.healthCare.gov">Health Care.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health Plan Customer Service at 1-844-282-3025 or The Texas Department of Insurance at 1-800-578-4677 or <a href="http://www.tdi.texas.gov/index.html">http://www.tdi.texas.gov/index.html</a>.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum value standards? Yes

If your plan doesn't meet the Minimum value standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at https://www.christushealthplan.org/

## **Language Access Services:**

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-

2989)번으로 전화해 주십시오.

Arabic: والبكم الصم هاتف رقم) 282-3025-1-844. برقم اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن ،اللغة اذكر تتحدث كنت إذا ملحوظة (1-802-735-2989). Urdu: بين، تو آپ كو زبان كي مدد كي خدمات مفت مين دستياب بين ـ كال كرين ـ كال كرين . كال كرين ـ كال ك

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS: 1-800-735-2989).

.(735-2989-735-3025). 1-844-282-3025 (TTY: 1-800-735-2989). پاسخ .هستند شما دسترس در ،کنند می صحبت رایگان ،زبان کمک خدمات ،فارسی شما اگر

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025 (TTY: 1-800-735-2989) まで、お電話にてご連絡ください。

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at https://www.christushealthplan.org/

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,400
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$150
■ Other <u>coinsurance</u>	15%
■ Other <u>coinsurance</u>	15%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,800
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## In this example, Peg would pay:

Cost Sharing			
<u>Deductibles</u>	\$200		
Copayments	\$206		
Coinsurance	\$491		
What isn't covered			
Limits or Exclusions	\$60		
The total Peg would pay is	\$957		

## **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,400
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$150
■ Other coinsurance	15%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

### In this example, Joe would pay:

Cost Sharing			
<u>Deductibles</u>	\$2,600		
Copayments	\$729		
Coinsurance	\$279		
What isn't covered			
Limits or Exclusions	\$55		
The total Joe would pay is	\$3,664		

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,400
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$150
■ Other <u>coinsurance</u>	15%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,968
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## In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$200
<u>Copayments</u>	\$805
Coinsurance	\$124
What isn't covered	
Limits or Exclusions	\$0
The total Mia would pay is	\$1,129