Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Coverage Period: 01/01/2020 - 12/31/2020 CHRISTUS Health Plan: Texas Individual Silver Low-Deductible Standard - Two Free PCP Visits Coverage for: Individual, Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-282-3025 or visit us on the web at <u>https://www.christushealthplan.org/</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>http://www.healthcare.gov/sbc-glossary</u> or call 1-844-282-3025 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$3,700/individual or \$7,400/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>http://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$8,150/individual or \$16,300/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>https://www.christushealthplan.org</u> <u>/find-a-provider</u> or call 1-844-282- 3025 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$10 <u>copayment</u> /visit; <u>deductible</u> does not apply.	Not Covered	No <u>cost sharing</u> for the first two <u>primary care</u> <u>physician</u> visits.
	<u>Specialist</u> visit	\$35 <u>copayment</u> /visit; <u>deductible</u> does not apply.	Not Covered	Including office services, other than those specifically shown below.
	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not Covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: \$30 <u>copayment</u> /visit and <u>deductible</u> does not apply. 50% <u>coinsurance</u> for laboratory tests.	Not Covered	None.
	Imaging (CT/PET scans, MRIs)	\$400 <u>copayment</u> /visit	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Preferred generic drugs	No charge. <u>Deductible</u> does not apply.	Not Covered	
If you need drugs to treat your illness or condition More information about <u>Prescription</u> <u>drug coverage</u> is available at <u>www.</u> <u>christushealthplan.org</u>	Non-preferred Generic drugs	\$5 <u>copayment</u> /prescription. <u>Deductible</u> does not apply.	Not Covered	<u>Cost sharing</u> for a 90-day supply by mail order is triple the <u>cost sharing</u> for a standard 30-day supply. Prescriptions for birth control are not
	Preferred brand drugs	\$60 <u>copayment</u> /prescription	Not Covered	subject to <u>deductible</u> , and do not have a copayment.
	Non-preferred brand drugs	\$95 <u>copayment</u> /prescription	Not Covered	
	Specialty drugs	45% <u>coinsurance</u>	Not Covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	50% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.

CHPTX20SLD

Common Medical Event	Services You May Need	What You Will Pay Network Provider Out-of-Network Provider (You will new the least) (You will new the meet)		Limitations, Exceptions, & Other Important Information
	Physician/surgeon fees	(You will pay the least) 50% <u>coinsurance</u>	(You will pay the most) Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Emergency room care	\$950 <u>copayment</u> /visit	\$950 <u>copayment</u> /visit	
If you need immediate	Emergency medical transportation	50% coinsurance	50% coinsurance	None.
medical attention	Urgent care	\$35 <u>copayment</u> /visit; <u>deductible</u> does not apply.	Not Covered	
lf you have a hospital	Facility fee (e.g., hospital room)	\$950 <u>copayment</u> /stay	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
stay	Physician/surgeon fees	No Charge	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$30 <u>copayment</u> /visit; <u>deductible</u> does not apply.	Not Covered	MH/SUD office visits are subject to the listed <u>cost sharing</u> , while MH/SUD facility outpatient treatments are subject to the outpatient facility <u>coinsurance</u> .
	Inpatient services	\$950 <u>copayment</u> /stay	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
If you are pregnant	Office visits	\$35 <u>copayment</u> /visit; <u>deductible</u> does not apply.	Not Covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	No Charge	Not Covered	None.
	Childbirth/delivery facility services	\$950 <u>copayment</u> /stay	Not Covered	Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following an uncomplicated vaginal delivery or ninety-six (96) hours of Inpatient care following an uncomplicated Cesarean section or (2) Post-Partum Care. If

CHPTX20SLD

Common		What You Will Pay Network Provider Out-of-Network Provider		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need		Out-of-Network Provider (You will pay the most)	Information
				you don't get <u>preauthorization</u> , benefits will be denied.
	Home health care	50% <u>coinsurance</u>	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 60 visits/calendar year.
	Rehabilitation services	\$30 <u>copayment</u> /visit	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 35 visits/calendar year.
If you need help recovering or have	Habilitation services	\$30 <u>copayment</u> /visit	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
other special health Skilled nursin needs	Skilled nursing care	50% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 25 visits/calendar year.
	Durable medical equipment	50% <u>coinsurance</u>	Not Covered	Preauthorization is required for DME over \$500. If you don't get <u>preauthorization</u> , benefits will be denied.
	Hospice services	50% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Children's eye exam	No charge. <u>Deductible</u> does not apply.	Not Covered	Limited to one exam per year.
If your child needs dental or eye care	Children's glasses	No charge. <u>Deductible</u> does not apply.	Not Covered	Limited to one pair of glasses per year.
	Children's dental check-up	No charge. <u>Deductible</u> does not apply.	Not Covered	None.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Abortion	Infertility treatment	Routine eye care (Adult)	
Acupuncture	Long-term care	Routine foot care	
Bariatric surgery	 Non-emergency care when traveling outside the 	 Weight loss programs 	
Cosmetic surgery	U.S.		
Dental care (Adult)	 Private-duty nursing 		

CHPTX20SLD

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)			
Chiropractic care (35 visits per year)	 Hearing aids (1 hearing aid in each ear every 3 		
	years)		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; Texas Health and Human Services Commission at 1-800-252-8263 or http://www.hhsc.state.tx.us/medicaid. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health Plan Customer Service at 1-844-282-3025 or The Texas Department of Insurance at 1-800-578-4677 or <u>http://www.tdi.texas.gov/index.html</u>.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989). Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-2989)번으로 전화해 주십시오.

Arabic: العوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا علم الحوطة: 1-800-735-2989). المحوطة: المحوطة: 1-800-735-2989). العوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا علم الحوطة: 1-800-735-2989). Urdu: المحوطة: المحوط

Tagalog : PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989).

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS : 1-800-735-2989). Persian: پاسخ دهستند شما دسترس در کنند، می صحبت رایگان زبان، کمک خدمات فارسی، شما اگر

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989).

CHPTX20SLD

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025(TTY: 1-800-735-2989)まで、お電話に てご連絡ください。

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ,

ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-844-282-3025 (TTY: 1-800-735-2989).

Hindi: हंद: सावधानी: यदि आप हिंदी बोलते हैं, तो आप मुफ्त भाषा सहायता सेवाओं से लाभ उठा सकते हैं। 1-844-282-3025 पर कॉल करें (टीटीवी: 1-800-735-2989)

Gujarati: જરાત: સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો, તમે મફત ભાષા સહાય સેવાઓમાંથી લાભ મેળવી શકો છો. 1-844-282-3025 પર કૉલ કરો (TTY: 1-800-735-2989)

——To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

CHPTX20SLD



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$3,700
Specialist copayment	\$35
Hospital (facility) <u>copayment</u>	\$950
Other <u>coinsurance</u>	50%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

Total Example Cost	\$12,800
• • • • • • • • • • • • • • • • • • •	

In this example, Peg would pay:

Cost Sharing		
Deductibles	\$3,700	
<u>Copayments</u>	\$1,000	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$4,760	

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$3,700
Specialist copayment	\$35
Hospital (facility) <u>copayment</u>	\$950
Other <u>coinsurance</u>	50%

This EXAMPLE event includes services like:

Primary care physician
disease education)office visits (including
disease education)Diagnostic tests
Prescription drugs(blood work)Prescription drugsDurable medical equipment
(glucose meter)

Total E	\$7,400	
In this exa	ample, Joe would pay:	
	Cost Sharing	
Deducti	<u>bles</u>	\$3,700
Copayn	nents	\$600
Coinsur	ance	\$300

What isn't covered	
Limits or exclusions	\$60
The total Joe would pay is	\$4,660

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$3,700
Specialist copayment	\$35
Hospital (facility) copayment	\$950
Other coinsurance	50%

This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost \$1,900

In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$1,600	
<u>Copayments</u>	\$100	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,700	